

Important Notice

On Tuesday, 19th February, D&B Malaysia was made aware that some customers and contacts were receiving a misleading email "From: Dun & BradStreet" with a return email address of alert@dnb.com.

Please be aware that D&B Malaysia has not issued or authorized this email.

This incident is external to D&B Malaysia. Our name and logo are being used illegitimately.

1. **There is no security breach** and none of D&B's data has been compromised.
2. This appears to be a **phishing scam**. Such scams encourage an email recipient to click on a link or open a document. Taking such action can trigger blind downloading of malicious software on the user's computer.
3. **Please delete the email**. If you opened the email or the attachment that was included, please work with your desktop support team to ensure that no malware was added to your computer.

We apologize for any inconvenience caused. If you have any questions or concerns, please contact our **Customer Service Hotline** at **+603 5623 5888**.

Below is an example of an erroneous email with the Dun & Bradstreet Credibility Corp logo that is being sent from return mailbox alert@dnb.com.

De : Dun & BradStreet [<mailto:alert@dnb.com>]
Envoyé : lundi 18 février 2013 16:35
À : info@swisslightconsulting.ch
Objet : FW : Complaint - 5708257

Dun & Bradstreet
CREDIBILITY CORP



New Complaint : 5708257

Dun & Bradstreet has received the above-referenced complaint from one of your customers regarding their dealings with you. The details of the consumer's concern are included on the reverse. Please review this matter and advise us of your position.

In the interest of time and good customer relations, please provide the DnB with written verification of your position in this matter **by February 25, 2013**. Your prompt response will allow DnB to be of service to you and your customer in reaching a mutually agreeable resolution. Please inform us if you have contacted your customer directly and already resolved this matter.

The Dun & Bradstreet develops and maintains Reliability Reports on companies across the United States and Canada . This information is available to the public and is frequently used by potential customers. Your cooperation in responding to this complaint becomes a permanent part of your file with the Better Business Bureau. **Failure to promptly give attention to this matter may be reflected in the report we give to consumers about your company.**

We encourage you to print this complaint (attached file), answer the questions and respond to us.

We look forward to your prompt attention to this matter.

To ensure delivery of Dun & Bradstreet Credibility Corp. emails to your inbox and to enable images to load in future mailings, please add alerts@dandb.com to your email address book or safe senders list.

Privacy and Unsubscribe Notice:

To unsubscribe or modify your email alert settings, please login to your account, click "alerts", select "alert settings", and choose the email settings you wish to disable then click "save" to make the desired changes. Your privacy is important to us, please see our privacy policy. To view our terms of service, please click [here](#) If you have any questions, email us at customerservice@DandB.com. Please do not reply to this email.

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D&B did not issue or authorize this email. If you receive these emails, **please delete them immediately.**